

Date: 01/02/2021

Subject: Technical issue detected on EZ-sensor® GO pre-programmed feature at extremely low temperatures

Dear customers,

We would like to inform you that we have come across a technical issue affecting EZ-sensor® GO pre-programmed feature at extremely low temperatures below minus thirty degrees Celsius (-30°C). The issue is preventing certain pre-programmed software to transmit pressure readings to the vehicle's computer under extremely low temperature conditions causing TPM system problems.

Affected part numbers:

- 2200 GO-1
- 2200T GO-1
- 2200B GO-1

The issue is not affecting all pre-programmed MAKES, MODELS and YEARS in the same manner and is limited only to the 3 above-mentioned Schrader part numbers. We, as the leading TPMS sensor manufacturer and your trusted partner, have taken all the necessary measures to fix this issue in a timely manner.

Problem solution:

To avoid TPM system issues with the existing sensors, we encourage you to program each sensor before installation, even when installing on a vehicle from the pre-programmed application list. Please make sure to update the programming and diagnostic tool with the latest software before programming the sensor. Programming the sensor will erase the pre-programmed software (containing the issue) and overwrite it with software that does not cause the TPM system issues at extremely low temperatures.

As of 28/01/2021, Schrader has rolled out a fixed pre-programmed sensor solution (not containing the above-mentioned issue) allowing you to continuously enjoy the fastest service speed in the aftermarket for selected vehicles! The fixed pre-programmed sensors will come with the same part numbers and remain fully programmable, allowing you to take advantage of 99% vehicle coverage in Europe. For more information about the NEW pre-programmed vehicle coverage list visit our website www.SchraderTPMS.com



If you have any further questions on this subject, please contact our staff at schrader-techsupportEU@sensata.com or call our hotline: 00800-5555-8767 (toll-free) or 0049-8131-3863-200 (not toll-free)

Best regards,
Schrader TPMS Solutions
Part of Sensata Technologies